



Connect your community

# WITH VERIZON CONCIERGE.

Offer the ultimate in lifestyle amenity management and property communication on the ultimate network.



Verizon Concierge is a state-of-the-art service suite that provides 24/7 access to property-specific news, calendars, amenities and services. Verizon Concierge is a virtual concierge that can be accessed from any web browser or compatible smartphone. It's simple enough for all your residents to enjoy but will also satisfy even the most mobile and tech-savvy residents. On a customized platform with your property brand prominently featured, the unique benefits offered by Verizon Concierge will help your property stand out from the competition.

## Streamline Communications between Residents and Staff

Among its many features, Verizon Concierge enables residents to easily:

- Make reservations at property facilities, such as the clubhouse meeting room, tennis court or roof garden
- Authorize guests
- Place and monitor work order requests

Property owners and managers can improve efficiency via Verizon Concierge by:

- Posting property news and community information
- Managing and logging package deliveries electronically
- Sending automatic alerts and notifications to groups of residents

Call: 1.866.638.6066

| Click: [verizonconcierge.com](http://verizonconcierge.com)

## Feature Your Property & Your Brand

Verizon Concierge also offers you the opportunity to upload and display customized marketing content about your property through the **Verizon Concierge Mobile Marketing Platform**.

You can customize the Verizon Concierge property app to display your property description and photos, contact information, pricing, floor plans or other content on smartphones or tablets.<sup>††</sup>

Using the Verizon Concierge app, prospective buyers or renters can search for your community by property name or zip code. Registered residents can log in to the app and access your property's amenities management functionality.



## One System Does It All

Verizon Concierge makes managing your property easier and more efficient, and at significantly lower cost than with other systems.\*

### Need a better resident database?

The unique registration process of Verizon Concierge allows residents to directly enter their information to the Verizon Concierge system.

### Need a more efficient way to communicate with your residents?

Your staff can use Verizon Concierge to send emergency alerts and notifications to all residents via email — all from a single platform!

### Looking for a way to reach the highly mobile demographic in your market?

Verizon Concierge offers a customizable marketing platform with a mobile app to help prospective renters or buyers see and understand what your property has to offer.



## Verizon Concierge is an all-in-one:

- Resident database
- Marketing platform to promote your property
- Online application for prospective residents<sup>†</sup>
- Mass communication tool for staff and residents
- Visitor and amenity management system
- Package delivery tracker
- Community web portal, offering residents:
  - Real-time camera views of common areas<sup>\*\*</sup>
  - Direct onsite amenity reservations
  - Social networking

<sup>†</sup> Additional fees will apply for credit verifications or background checks used in conjunction with the online application process.

<sup>††</sup> Available on select iOS and Android devices.

\*A one-time fee of \$4 per unit required. Ask your business development manager for more information and to arrange a demo.

\*\*Cameras and other hardware must be purchased separately.